

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	MAR 2012	2012 TOTAL
JIFs RECEIVED	48	64	66										178	64	789
JIFs RESPONDED TO	53	46	69										168	68	785
Non-Jurisdictional	44	29	50										123	52	550
Jurisdictional	3	12	15										30	52	151
Variance	2	2	1										5	12	24
General Information	3	0	2										5	1	45
Potential Violation	1	3	1										5	3	15
AVERAGE RESPONSE TIME (in days)	14	10	12										12	20	18

TELEPHONE CALLS	245	268	245										758	298	3927
WALK-INS	6	13	11										30	11	157
WRITE INS/SITE VISITS	4	5	5										14	0	41
OTHER AGENCIES	27	21	21										69	33	322
FOI REQUESTS RECEIVED	16	9	16										41	19	178